EverServ® PixelPoint®

Verifone Payment Systems

Publication Details

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Patents

The follow ing patents apply to some areas of functionality w ithin the PixelPoint softw are suite:
Pat.
6,384,850;   6,871,325;   6,982,733;   8,146,077;
8,287,340

Revision History
12/10/2015 - Revision 1
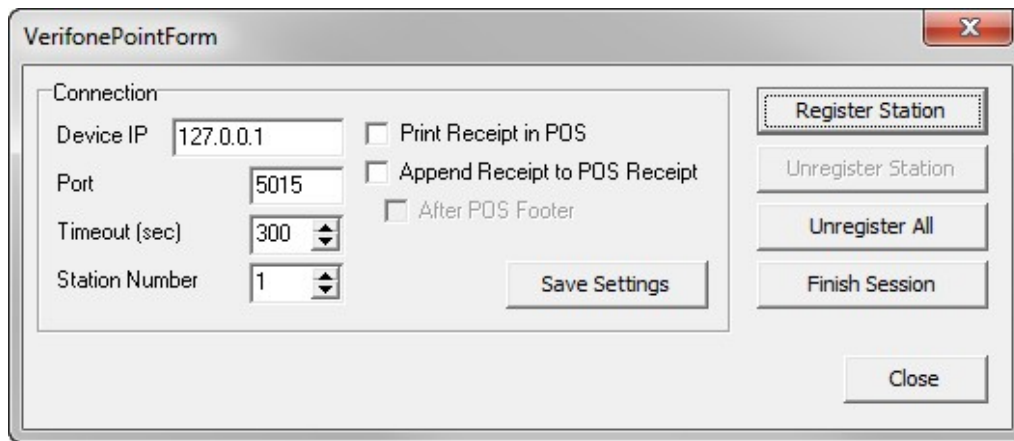Modified Authorization slip information

10/02/2015 - Revision 0
Initial Release

Table of Contents

VeriFone

Admin Task

Setup Window

Device IP: IP address of the payment device. Displayed on the device's screen during boot-up.

Port: Dedicated connection port, if connected via USB enter port "1"

Timeout (sec): the amount of time, in seconds, before a timeout will occur min of 120 seconds max of 600 seconds (10mins).

Station Number: The terminal station number of the associated payment device settings.

Print Receipt in POS: when enabled, prints a payment transaction receipt from the POS in addition to the receipt printed from the payment device.

Append Receipt to POS Receipt: when enabled, prints a payment transaction receipt at the bottom of the POS receipt, in addition to the receipt printed from the payment device.

> **After POS Footer:** When enabled with the rule above, prints the payment transaction receipt in the POS after the POS Footer with the store information

Register Station: saves the associated payment device settings for the station.

Unregister Station: clears the associated payment device settings for the station.

> **Note:** devices cannot unregister if the POS is using the device's files. If an error occurs while unregistering, shutdown the POS and retry.

Unregister All: clears the associated payment device settings for all stations.

Finish Session: forces the POS to close a payment, if the device becomes frozen.

 10/2/2015

Setup Process

1. In BackOffice, enable the policy *UseCustomPayment*.
2. When using only a custom payment dll, set Use Pixel Authorization Manager to Not Used, or incomplete settlements will occur during Batch Settlements.

Important: If using another standard payment interface and a custom payment dll, then Use Pixel Authorization Manager must be set to Server Mode.

3. Create a Payment Method called "Verifone".

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10/2/2015

4. Select the Custom authorization.
5. Enable SalesAuth (No PreAuth)
6. Switch to the Advanced tab.

7. Press [Browse], and select the VerifonePoint.dll.
8. Enter the Device IP from the Verifone documentation; alternatively get the Device IP from the device screen during bootup.

Note: VeriFone devices must be configured with Static IP addresses on the Network.

9. Select the port the device will use on the corresponding station.
10. Select the desired time which must elapse before the device will time out, or leave as the default entry (5 mins).
11. Select the Station number that the corresponding device will connect to.
12. Select the Receipt printing preferences for the station.
13. Press [Save Settings].
14. Press [Register Station].
15. When the Pairing code window displays, enter the pairing code into the corresponding device:

Registering Station 1. Pairing Code: "FEAA5447"

16. On most devices, press the [OK] button located on the device.
17. The device and station will be paired if the pairing code is correct.
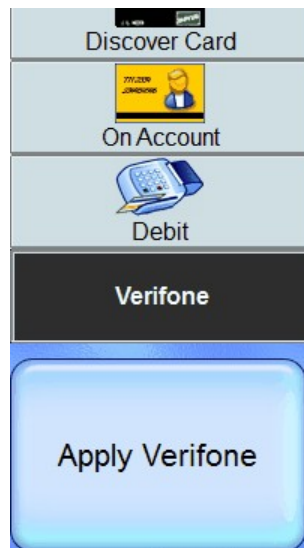
 10/2/2015

> **Note:** Verifone terminals only support sales, refunds and voids for credit transactions with PixelPoint POS. Other transaction types or payment methods are not supported.
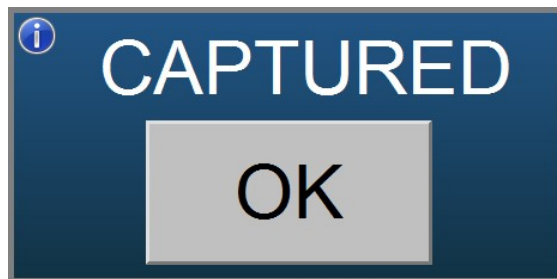
As of December 10, 2015

It has been reported that with the latest VeriFone firmware when registering a device the initial time fails, but if you immediately try and re-register the device it is successful. This is being investigated.

 10/2/2015

Payment Transactions

1. When completing a transaction, enter the Finish screen.
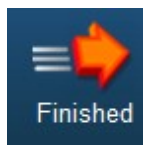2. Select the Verifone payment method.

3. Press [Apply Verifone].
4. Swipe, tap, or insert the credit card into the device, and follow the prompts on the device.
5. If payment is successful a Captured prompt will display. Press [OK].

Note: Verifone terminals only support sales, refunds and voids for credit transactions with PixelPoint POS. Other transaction types or payment methods are not supported.

6. Press [Finished] to close the transaction.

 10/2/2015

Settle All Charges

In Authorization Manager, when attempting to settle charges with pending Verifone charges, a display screen will appear.
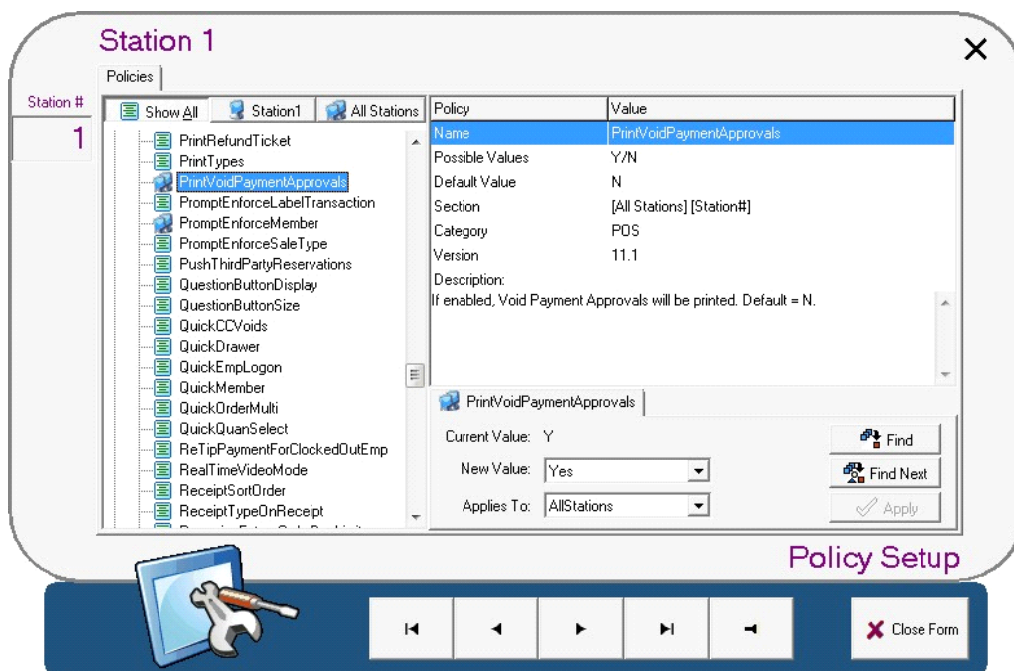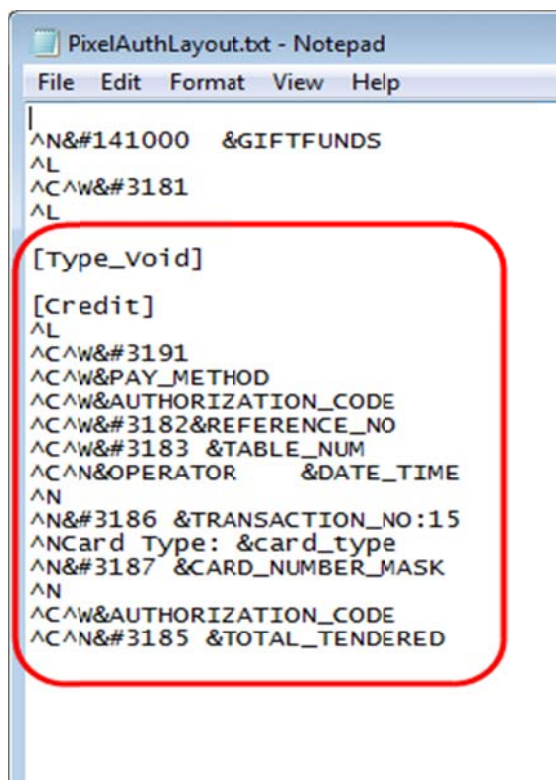

Press [OK].

 12/10/2015

Printing Voids

To print a voided-payment approval slip:

1. Set the policy *PrintVoidPaymentApprovals* to Y.

2. Add the highlighted section to the PixelAuthLayout.txt file.

12/10/2015

Notes