



All Categories

- [BackOffice / SystemSetup](#)
- [Backup](#)
- [Bug Reporting Submissions](#)
- [BUG Tracking](#)
- [Common Error Messages](#)
- [Common Support Resolutions](#)
- [Customer Display and Menu Board](#)
- [DataMiner Archives](#)
- [Enterprise - HeadOffice & WebView](#)
- [Feature Suggestions](#)
- [Installation and Upgrade Configuration](#)
- [Integration Ecosystem](#)
- [Kiosk](#)
- [Kitchen Display Systems](#)
- [Language](#)
- [Licensing](#)
- [Manuals and How To](#)
- [New Features Articles](#)
- [PAR Internal Support](#)
- [PixelPoint 2017/2018/2019](#)
- [PixelPointHQ Web API Portal](#)
- [POS Front of House](#)
- [Printing](#)
- [Product Release Guides](#)
- [Release Notes](#)
- [Report Viewer](#)
- [Utilities & System Maintenance](#)
- [Videos](#)

[Home](#) » [Group Categories](#) » [Kitchen Display Systems](#)

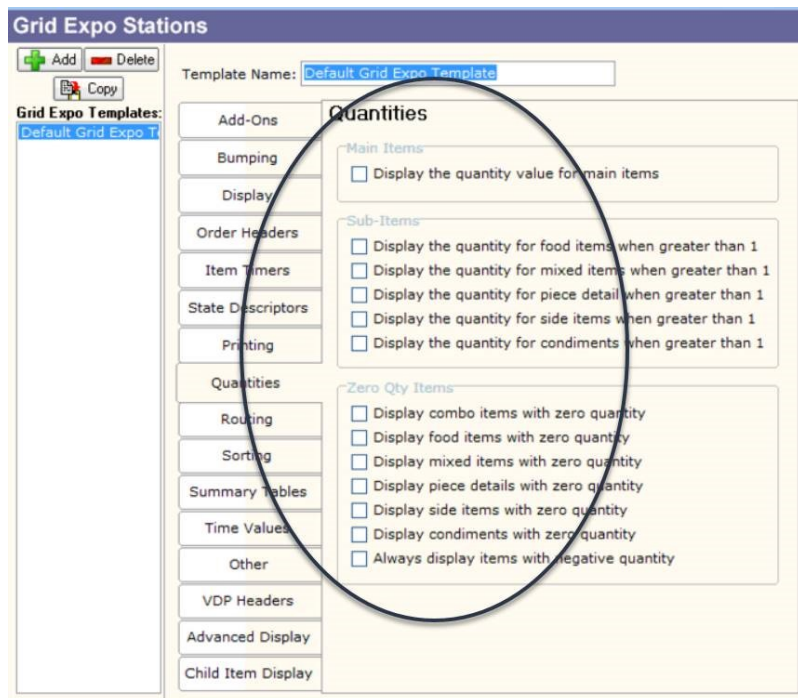
QSR with PixelKDS (v18.6.7.365)

Article Number: 1729 | Rating: Unrated | Last Updated: Mon, Oct 28, 2019 10:29 PM

Updates have been made to PixelKDS for QSR Automations video displays to better handle splits and fractional orders. Please download the updated PixelKDS.exe (v18.6.7.365) file attached to this article to make use of the updated functionality.

The changes in functionality and behavior are as follows:

- QSR cannot handle fractional ordering (quantities less than 1), therefore PixelPoint now sends all quantities as a prefix of the product description.
- To avoid having duplicate quantities displayed on the KDS video screen, users must disable all quantities from being displayed on the KDS video screen.
- In version 18+ of PixelPoint, the QSR should be configured to not show quantities of 0 or 1.
- In version 12.3.x with ePIC hardware, uncheck all quantity boxes in the QSR configuration.



Posted : Technical Communicator - Fri, Jun 8, 2018 7:33 PM. This article has been viewed 571 times.
 Filed Under: Kitchen Display Systems

Attachments (1)

-  pixelkds.exe (69 Views,  5.99 MB)

User Panel

Article Rating (0 Votes)

Rate this article

 [Subscribe to Article](#)
 [Export to PDF](#)
 [Print Article](#)
 [Export to MS Word](#)

Select One ▼

Rate

 [Bookmark Article \(CTRL-D\)](#)**Comments (1)**Comment By **Sebin Mathew** - Sat, Jun 9th, 2018 7:34 AM

Hi what would the clients do if they are using ROD gold and upgrades their software to 18? Hope the pixelKDS works fine with ROD Gold.

**Add Comment**

Full Name

Technical Communicator

Email Address

nicholas_thomas@partech.c (Required, but not published)

Comment

Post Comment

Subscribe to knowledgebase

Get notified when new articles are added to the knowledgebase.

Email Address

Subscribe

© Partech, Inc., 2013. All rights reserved.

[| Privacy](#) | [About PAR](#) |