



All Categories

- [BackOffice / SystemSetup](#)
- [Backup](#)
- [Bug Reporting Submissions](#)
- [BUG Tracking](#)
- [Common Error Messages](#)
- [Common Support Resolutions](#)
- [Customer Display and Menu Board](#)
- [DataMiner Archives](#)
- [Enterprise - HeadOffice & WebView](#)
- [Feature Suggestions](#)
- [Installation and Upgrade Configuration](#)
- [Integration Ecosystem](#)
- [Kiosk](#)
- [Kitchen Display Systems](#)
- [Language](#)
- [Licensing](#)
- [Manuals and How To](#)
- [New Features Articles](#)
- [PAR Internal Support](#)
- [PixelPoint 2017/2018/2019](#)
- [PixelPointHQ Web API Portal](#)
- [POS Front of House](#)
- [Printing](#)
- [Product Release Guides](#)
- [Release Notes](#)
- [Report Viewer](#)
- [Utilities & System Maintenance](#)
- [Videos](#)

Home » [Group Categories](#) » [Kitchen Display Systems](#)

Configuring Select Electronics to Bump Active Orders

Article Number: 1040 | Rating: Unrated | Last Updated: Wed, Oct 9, 2013 2:42 PM

Configuring Select Electronics to Bump Active Orders

Overview

Users cannot bump Active Orders from the KDS system unless [option](#) is enabled in ROD Gold.

Solution

Bumping active orders within ROD Gold is disabled by default. This means that an order cannot be bumped off unless the transaction is finished and a close string message is [sent](#) from PixelPoint to ROD Gold. To disable this feature and enable bumping active orders, do the following:

1. Open "RODGoldMain.exe".
2. Select the videos in question.
3. Select the Bumping tab.
4. Select 'Enabled' in the 'Bump Actives' section.
5. Apply the changes.
6. Restart the ROD Gold Maintenance program.

Posted : Technical Communicator - Mon, Oct 7, 2013 5:43 PM. This article has been viewed 175 times.
 Filed Under: [Kitchen Display Systems](#)

Attachments

There are no attachments for this article.

User Panel

Article Rating (0 Votes)

Rate this article

Select One



Rate



Subscribe to Article



Export to PDF



Print Article



Export to MS Word



Bookmark Article (CTRL-D)

Comments

There are no comments for this article. Be the first to post a comment.



Add Comment

Full Name

Technical Communicator

Email Address

nicholas_thomas@partech.c (Required, but not published)

Comment

Post Comment

Subscribe to knowledgebase

Get notified when new articles are added to the knowledgebase.

Email Address

Subscribe

© Partech, Inc., 2013. All rights reserved.

| [Privacy](#) | [About PAR](#) |

