



# **Store Remote Portal User Document**

Nahal Thommes  
Last Updated: Feb 29, 2024

# Store Remote Portal

## Overview

Store portal is a dashboard that allows users to visualize metrics of individual stores. It connects directly to the store to retrieve and send data. The store portal widgets will only represent data from a single store and that store must be online in order for the Store Portal to function properly.

## Requirements

- PixelPointHQEOIConnector.exe (For installation please see the supported document)
- PixelSQL DB(s)
- HQ License add on

If PixelPoint is already installed on the system, the above listed files should be installed into a local folder (ie. C:\PixelPOS).

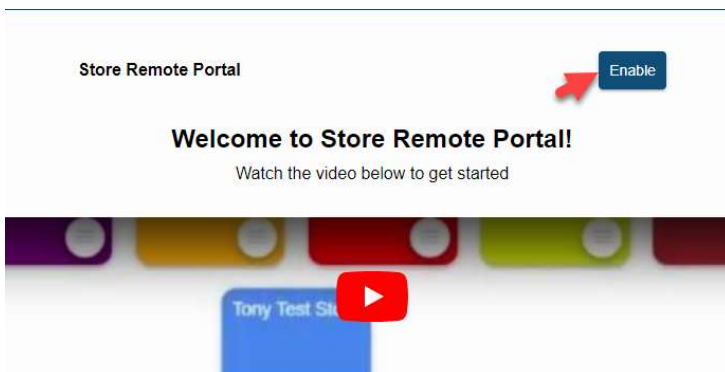
## Access Store Remote Portal from HQ website

1. Login to HQ site using HQ credential. (This will be provided by PixelPoint HQ admin)
2. Click on Organizations module.
3. Select/Click the desired organization.
4. Click on the store menu (the store that previously was connected to EOI by token)

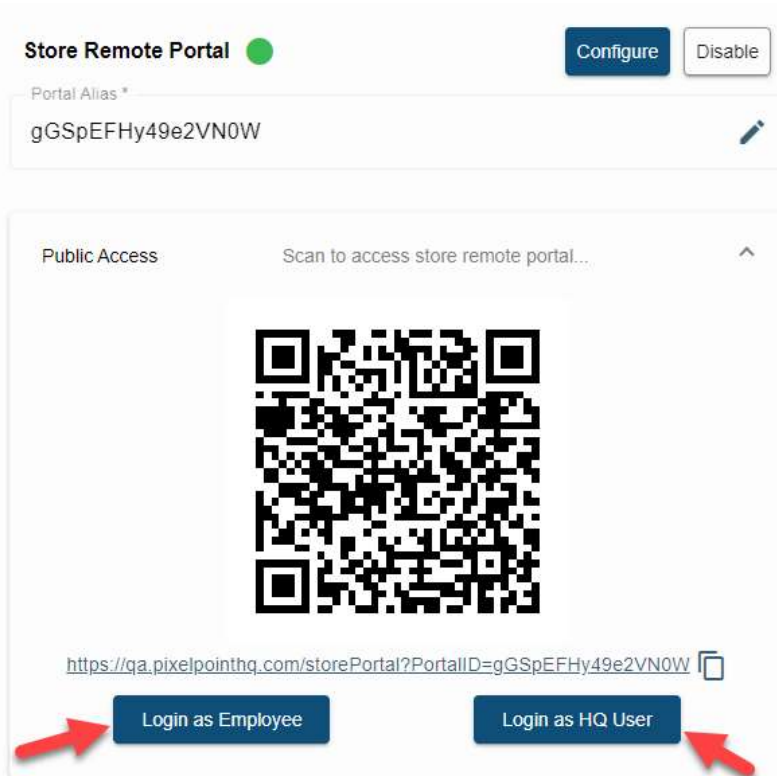


5. Select the "Store Remote Portal" menu option.
6. Click to Enable the store portal.

If you haven't done this when connecting the store to EOI. Before enabling the portal, you can watch the video to learn how to use store remote portal.



7. You can login to portal as a HQ user or as an Employee (the password would be your POS password. The employee needs Reporting permission rights within POS system)



8. From your mobile device, you can scan the QR code and login to Store Portal.  
9. The Portal Alias can be renamed. The green circle indicates that you are connected to EOI.



10. Click on "Configure" button to manage your widgets in store portal.

## **VIEWS**

- The first tab, "VIEWS", list the existing views in store portal. By default, there are 4 views available. You can add more view if need it.
- The view name can be changed.
- The number of widgets that are configured shows under each view.

For example: "My top 5 sales" contains 7 widgets.

The screenshot displays the 'VIEWS' tab in a store portal. At the top, there are three tabs: 'VIEWS', 'WIDGETS', and 'CONFIGURE'. Below the tabs, there is a list of four views. Each view entry consists of a title field, a widget count, and a trash icon. The first view is 'My top 5 sales' with 7 widgets. The second view is 'View 2' with 7 widgets. The third view is 'View 3' with 5 widgets. The fourth view is 'View 4' with 1 widget. A red box highlights the '+ Add View' button. At the bottom, there are 'Back' and 'Save' buttons, with a red arrow pointing to the 'Save' button.

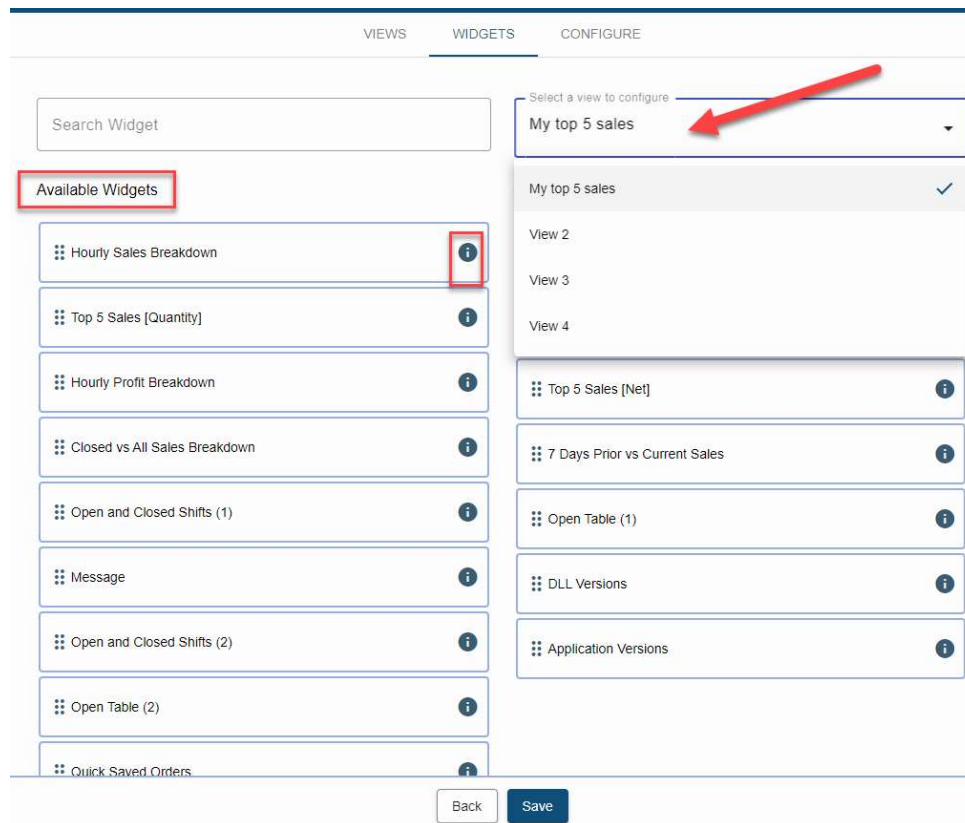
Click on Save button, if any changes are made.

## WIDGETS

- The middle tab is “WIDGETS” which contains all the available widgets (on the left) that can be added to each view (on the right).



- On the top right, open the “Select a view to configure” field to select one view at a time so that you can add widgets to that view.
- The widgets can be dragged and drop to each view.



- The widget description can be viewed by clicking on **i** icon.
- When all the views are configured, click on Save to save the changes.

## CONFIGURE

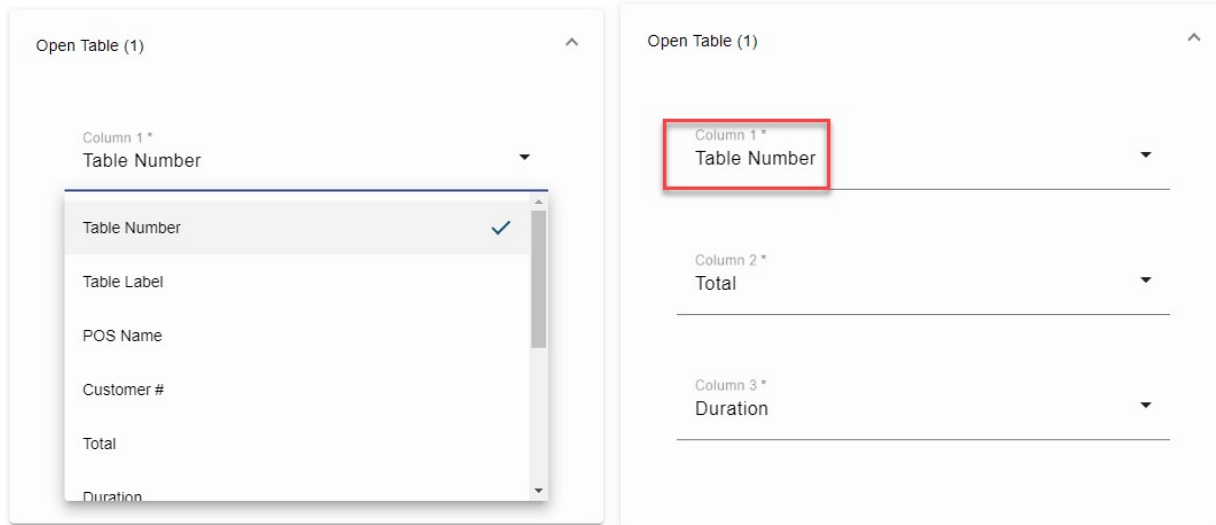
- The last tab is "CONFIGURE" which has 2 sections: 'General' and 'Widgets Layout'.
- A message can be added under the General tab to be viewed by users. The 'Message' is a widget and can be added to any view.

The screenshot shows the 'CONFIGURE' tab with the 'General' section active. Under the 'Miscellaneous' category, a 'Message' widget is configured with the text 'The upgrade is scheduled for March 20, 2024'. To the right, a preview of the 'Message' widget is shown, displaying the same text. A red arrow points to the message text in the preview. Next to it is a preview of the 'Overview' widget for 'Nahal New Store', showing status 'OPEN', open date '2024-02-29', and open time '2024-02-29 11:05:39'. Below the status is a table with columns 'Category' and 'Amount', containing rows for 'Trans. Count', 'Net Sales', and 'Final Sales'. The bottom of the screen shows 'Logged in As: HQ User'.

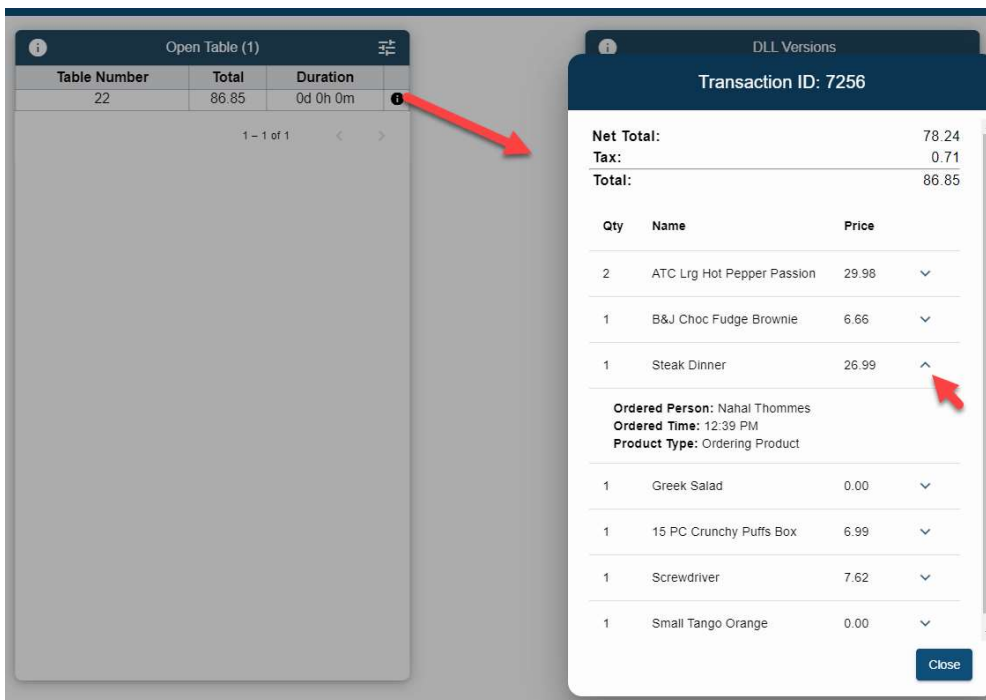
- In Widget Layout, some of the widgets with multiple views can be configured.
- The widget with **Chart, Bar and Line** view can be configured so that it loads the desired view when the user first login to store portal.

The screenshot shows the 'Widget Layout' section. A list of widgets is displayed, including 'Open and Closed Shifts (1)', 'Open and Closed Shifts (2)', 'Open Table (1)', 'Open Table (2)', 'Quick Saved Orders', 'Hourly Sales Breakdown', 'Hourly Profit Breakdown', and '7 Days Prior vs Current Sales'. Below these is the 'Closed vs All Sales Breakdown' widget. Under the 'Select Default View \*' dropdown, 'Chart View' is selected. A dropdown menu is open, showing three options: 'Chart View' (selected with a checkmark), 'Bar Graph View', and 'Line Graph View'. The 'Bar Graph View' and 'Line Graph View' options are highlighted with a red box. At the bottom, there are 'Back' and 'Save' buttons.

- The columns for the following widgets can be configured.
  - Quick Saved Order
  - Open and Closed Shifts (1) and Open and Closed Shifts (2)
  - Open Table (1) and Open Table (2)



- When viewing the Open Table widget, the information about the order, can be viewed by clicking on the **i** icon. The details about each item in the order can be expanded.



- The colour percentage in “Labour Cost Percentage” widget can be configured. For example: 50% Green, 15% Yellow and the rest will be Red.

Labour Cost Percentage

Green Color Percentage Value \*

50

Yellow Color Percentage Value \*

15

Red Color Percentage Value

35

Labour Cost Percentage

| Category               | Value |
|------------------------|-------|
| Sales                  | 0.00  |
| Labour                 | 0.00  |
| Labour Cost Percentage | 0.00  |

- The 2 widgets, “Application Versions” and “DLL Version” are indicating the version of POS and the applications that are in used. If there are any custom DLL, the version will be shown in the DLL Versions widgets.

DLL Versions

Application Versions

| Name                  | Version       |
|-----------------------|---------------|
| PixelPointPOS #10     | 20.50.28.2117 |
| PixelPointPOS #1      | 20.50.28.2117 |
| LicenseManager        | 20.50.28.2117 |
| BackOffice            | 20.50.28.2117 |
| PixelPointHQEOI       | 20.49.15.244  |
| PixelPointHQConnector | 20.49.15.244  |

When the configuration is saved, click on either “Login as HQ User” or “Login as Employee” (using POS password).

**PixelPointHQ**

Portal Alias \*

gGSpEFHy49e2VN0W

16 / 32

Enter POS or HQ Credentials

User ID or Email

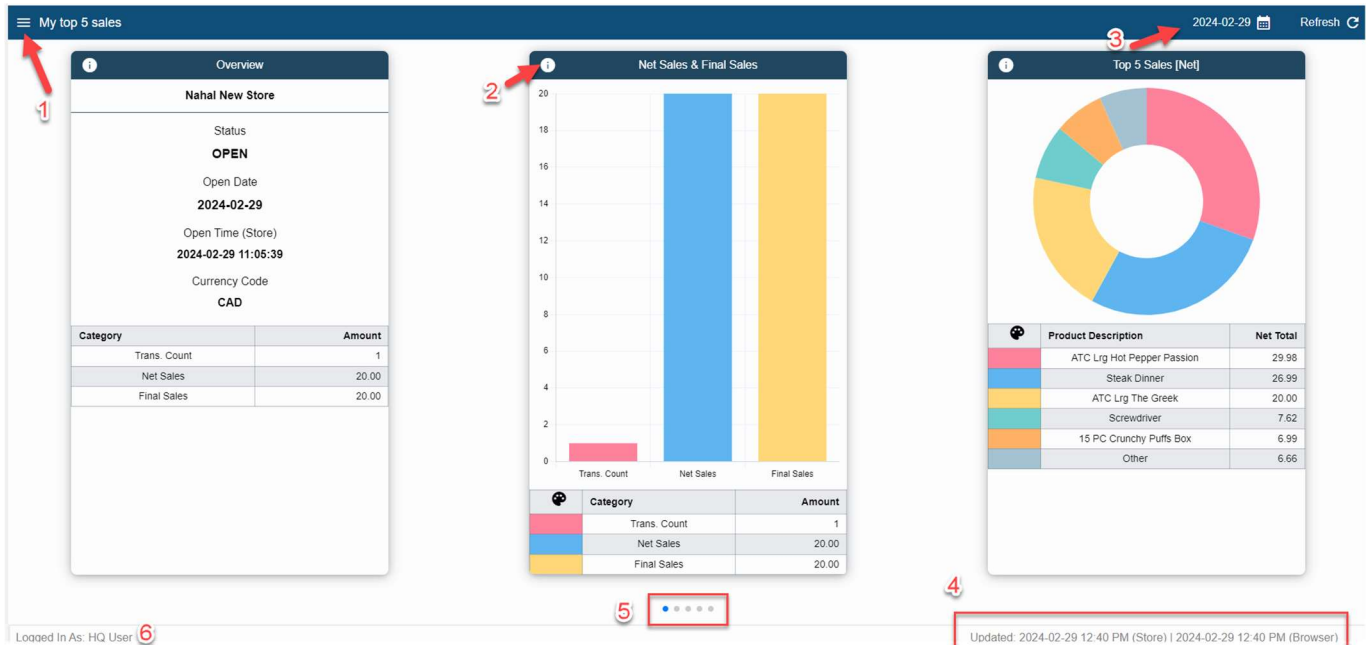
Password/Swipe \*

POS Password

3 / 32

Login





1. This menu can be opened to switch between the views and/or active stores.  
Active stores are the ones that are connected to EOI and Store Portal enabled.
2. Click on the icon will display the widget description.
3. The sales data for any custom date, or previously available dates can be viewed.
4. The Store and browser date/time are shown.
5. Scroll to the right (on mobile device) and click on the mouse and dragged to the right on computer will shows more widgets, if they are added to the view in configuration.

