Email Setup Tab

Administrator / System Setup / Email Setup

Several PixelPoint applications are capable of sending emails to staff and customers. Email services can be configured to work with webmail (Gmail, Hotmail, Yahoo! Mail, etc.) and other SMTP services. Messages can also be secured by SSL, meaning that PixelPoint Alert Manager, Employee Scheduler, and External Report Viewer can all send secure email through a wide variety of email services.

Important: Email services will not work if the designated port for communication is blocked by a software or hardware firewall, or by antivirus software. When designating a port for communication, make sure that the port is not blocked.

To configure email service functionality within the POS system, fill out all the fields as per the email provider.

Three sub-tabs can be found in Email Setup - Overview, Employee Schedule, and Confirmation Agent. Descriptions of these sub-tabs follow:

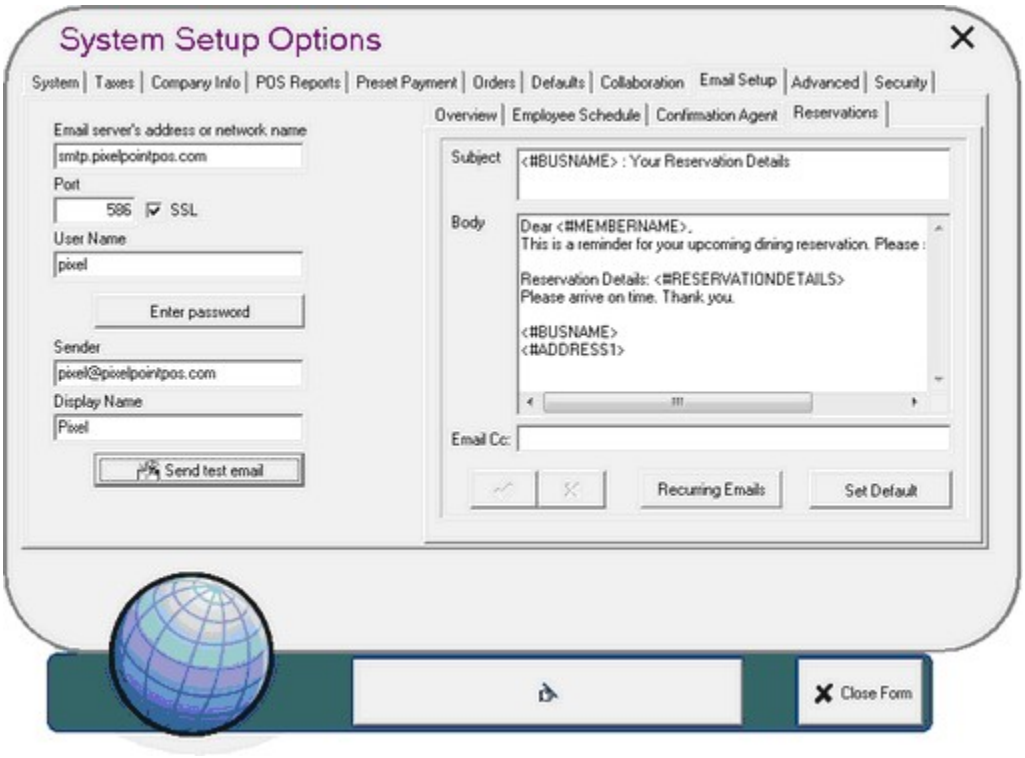
Overview: An overview, which allows you to select which function(s) you wish to interact with.

Employee Schedule: A tab for configuring employee emailing of work schedules.

Confirmation Agent: A tab for emailing order confirmations.

Reservations: A tab for configuring emails to go out to members after a reservation is successfully made.

The content in the subject and body fields on each of the sub-tabs serves as a template for email the system sends. Make sure you set up settings in accordance with your establishment's mail server settings. Use the [Recurring Emails] button to view, edit, and create additional email reminders at set intervals.


System Setup Options
System
Taxes
Company Info
POS Reports
Preset Payment
Orders
Defaults
Collaboration
Email Setup
Advanced
Security
Overview
Employee Schedule
Confirmation Agent
Reservations
Email server's address or network name
smtp.pixelpointpos.com
Port
586
SSL
User Name
pixel
Enter password
Sender
pixel@pixelpointpos.com
Display Name
Pixel
Send test email
Subject
<#BUSNAME> : Your Reservation Details
Body
Dear <#MEMBERNAME>,
This is a reminder for your upcoming dining reservation. Please
Reservation Details: <#RESERVATIONDETAILS>
Please arrive on time. Thank you.
<#BUSNAME>
<#ADDRESS1>
Email Cc:
Recurring Emails
Set Default
Close Form