

PixelPoint[®]

GDPR Compliance

Publication Details

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Patents

The following patents apply to some areas of functionality within the PixelPoint software suite: Pat. 6,384,850; 6,871,325; 6,982,733; 8,146,077; 8,287,340

Overview

In accordance with the GDPR laws that have recently come into affect in the European Union, the latest version of PixelPoint (18.6), now offers users the ability to easily search and delete personal information stored within PixelPoint for both members and employees. Though this functionality was added to enable GDPR compliance, it will be distributed to all users and can be used regardless of location. This new functionality grants the ability to print all personal information held in PixelPoint for a given member or employee, and to delete that information upon request.

Note that the delete function does not entirely delete the member or employee record, but instead changes the name of the record to First name: Member, Last name: (Member code for record in question), and deletes any additional information on that record (email address, phone number, etc.) that could be used to identify a specific individual. This allows PixelPoint reporting to continue to function, as the member records still exist, though no personal information is held for the individual for which that record was originally created.

Requirements

- PixelPoint POS minimum version 18.6

Configuration

To configure this feature:

1. In BackOffice, navigate to System Configuration > System Setup Options > Policies.
2. Enable the policy AllowGDPRRules.

System Setup Options

System Company Info Taxes POS Reports Preset Payment Orders Advanced

ActiveServer
AddTipAmountWarning
AddTipPercentageWarning
AddTipUponApproval
AllowAlphaNumericMembers
AllowAlphaNumericTicketNum
AllowBreaks
AllowCurrentTransactionPoints
AllowDeposits
AllowEditCashout
AllowEmulatorReceiptPrinting
AllowGDPRRules
AllowIdentitySwitching
AllowLoyaltyForExpiredMembr
AllowOpenFutureOrders

Type Boolean
Default 0

The GDPR Privacy rules take effect on May 25th, 2018 and require all personal data is protected. Selecting YES for this policy will allow for removing employee personal data and encryption of tables/fields in the database

Use Default
 Yes

Find Save

Edit New Cancel Save

3. Save changes and exit System Setup Options.
4. From the main BackOffice screen, navigate to Administrator > POS Function Setup.

Function Menu Designer

Show [Function]

View Member	Get Member	BackOffice	Transaction Menu	Employee Time Card	
Authorization Manager	Employee Functions	Product Functions	Special Functions	Printer Manager	Reservations
Show Delivery Status Form	Switch to Server Mode	Switch to Standalone Mode	Pay Expenses		

Show All Available Menu Functions

- 1. Front View
- 2. E-Receipt
- 3. Point Inventory Count
- 4. Must Open Trans to Cash Out
- 5. Apply Member Payment
- 6. Print Report
- 7. System Log
- 8. Train Order
- 9. Member QR Card/Cash Out
- 10. Kick out of App
- 11. Kick out App
- 12. Change Menu
- 13. Change Kick Start Plan
- 14. Barcode Manager
- 15. **View Member Details**
- 16. Reservation

Done Fail

5. Drag the View Member Details function onto an empty function button.
6. Close the form and exit BackOffice. The GDPR functionality is now enabled.

To make use of this function for a member:

1. When a member requests to see what personal information of theirs is held in PixelPoint, navigate to the manager menu from within the POS and select View Member Details.
2. Enter the member information in the resulting search window and select the correct record.
3. From the main Member screen, select the Other tab.

ROBIN HOOD

Info	Ship To	Statistics	Other	Order History from...
Contact				
First Name	Robin	Home Phone	(555)555-5555	
Last Name	Hood	Business Phone	() -	
Company Name		Cell Phone	() -	
Member Group	None	Email		
<input type="checkbox"/> Do Not Solicit <input type="checkbox"/> Is Gift Certificate				
Address				
Address	7 Academy Street		City	Castle Douglas
Unit No.		State	Kirkcudbr	
Buzzer Code		Postal	DG7 1AP	
Delivery Zone	None	Country	UK	
Directions				
Address				

Cancel Keyboard New Member Card Find Select Member Company Find Telephone Find Leave

4. Select the button Print Member Information button to print out all personal information for the selected member on the local cheque printer.

Robin Hood

Info	Ship To	Statistics	Other	Order History from...
Company: None Delete Record				
No Picture Print Member Information				
Date: Birth Date 1899-12-30				
Anniversary Date 2017-07-21				
EXP Date 2037-07-16				
Assign Card Reference Code				

Cancel Keyboard New Member Card Find Select Member Company Find Telephone Find Leave

```

  !**NOT FOR RESALE**!
  Time Printed 2018-05-30 15:30:36
  Member Code 128976857

  Robin Hood
  7 Academy Street
  Castle Douglas, Kirkcudbr, DG7 1AP
  Country UK
  Home Phone 5555555555
  Start Date 2017-07-21 11:19:53
  EXP Date 2037-07-16 11:19:53
  Anniversary Date 2017-07-21 11:19:53
  Credit Limit $0.00
  !**NOT FOR RESALE**!
  
```

5. If the Member requests their information be deleted from the system, select the Delete Record button. "Deleted" records are preserved for reporting purposes, with any identifiable personal information being scrubbed from the record.

To make use of this function for a former employee:

1. Open BackOffice and navigate to the Employees window.
2. Locate the employee record in question.
3. If a former employee requests that their personal information be deleted, select the Remove button at the bottom of the Employees window. As with members, all personal information is scrubbed from the record, but the record itself is preserved for reporting purposes.

The screenshot displays the 'Employees' window for an employee named Carly Cook. The window title is 'Employees Carly' and it includes a toggle for 'Active Record'. The main area is divided into several sections: 'Employee Info', 'Job Positions', 'Advanced', and 'EmployeeHR'. The 'Employee Info' section contains fields for Employee Name (Carly Cook), Last Name (Carly), P.O.S. Name (Carly), Home Phone, Bus. Phone, Cell Phone, Address Line 1, Address Line 2, City, State, Zip, Birth Date, Age (138), Revenue Center (Default Revenue Center), Reference #, Swipe # (111), SSN, and Email. There are also buttons for 'Assign Card', 'Set Password', and 'Picture'. At the bottom, there is a 'Third Party Reference' field and a row of buttons: 'Edit', 'New', 'Cancel', 'Save', 'Remove', 'Find', and 'Exit'. The 'Remove' button is circled in red.