Product Setup Advanced Tab

Products / Product Setup / Advanced

The advanced tab contains fields to extend the functionality of the product. For example, by changing settings on this tab you can make better use of the Billboard screen, amongst many other things.

Time To Serve
The time (in minutes) it takes to prepare and serve the item. If this product record is a Delay Print Command, this field specifies how long the system should wait until it sends the next item on the order. For further information, see Delay Print Command in "Product Types".

Ref Code/UPC
Either the product's PLU number or its UPC barcode number. If the product type is 'Merchandise Item', then you would enter the UPC code in this field. If you are using the PLU custom function button, you would record the PLU number here.

# of Items Remaining (Countdown)
The quantity of this item that is available for order. This number appears in the corner of the product's button on the Order Screen. As the product is ordered, the number gets smaller; when it reaches zero, the item is automatically declared as Sold Out. If no number is entered here, no countdown will occur, and you can order the product indefinitely, unless it is manually set as Sold Out.

Manually Entered

This box contains settings you can specify be manually entered when the product is ordered from the Order Screen. If 'Price Mode' is checked, the system will ask that you enter the product's price every time it is ordered; this overrides any prices applied on the Product Setup tab. If 'Description' is checked, PixelPoint will prompt you to enter a label for the item whenever the item is ordered; this label is printed on remote prints and the receipt.

Feature Code
A special numeric value which enables you to carry out special functions (See "Feature Codes").

Tax Exempt
If this product is exempt from certain taxes, a special reference number or general ledger number may need to be applied. Use this field to enter this number.

Label Capacity
How many items of this product can fit on a label (used primarily in catering environments). For example, say that order information about 5 sandwiches can fit on one of the establishment's labels. The label capacity in this case would be 5. If there were an order for 12 sandwiches, three labels would print (two with 5 sandwiches each, and one with 2 sandwiches).

Prep Location
A number that indicates the station where this product is prepared, used so employees dealing with the product know where to go to prepare it or get it. This number is reflected on catering print out reports.

Covers
The number of guests one order of this product would normally cover or serve. For example, products such as hamburgers would have a cover of 1 (as they are made individually for each person). But products such as a "Seafood Platter", for instance, would have a larger cover (perhaps 2, 3 or 4), as they are intended for a number of guests.

Points Awarded
Points redemption is one method of client retention that PixelPoint offers. When a member is applied to a check, the member is credited points for each item on the check. The points for each item are configured here. For example, if the Soup of the Day is worth 10 points, you would enter "10" as the value of this field on the "Soup of the Day" product record. Compare this to the other member points systems configured in System Setup that offer points by net or gross amount spent on the bill (which can be rounded down or to the nearest amount). If the system is configured to issue points by net amount spent, the points configured for individual products will be ignored.

Employee Points
The number of points an employee gets if a customer orders this product. Used in employee contests. (See "Contests".)

[Make Info]
Displays a setup screen that enables you to program How to Make information for the product.
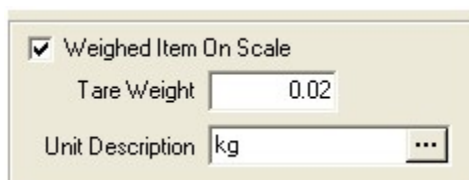

- **Load Image:** Enables you to apply an image of the product
- **Clear:** Removes the currently-applied image.
- **Save Changes:** Saves the information programmed on the screen, including the image.
- **Close Form:** Returns you to the Product Setup Advanced Tab.
- **POS Info tab:** The text entered here displays when you select [How To Make] or [Make Info] at the front end.

This function is very useful for identifying ingredients that may cause allergic reactions, describing preparation instructions or nutritional content, or providing any other information customers may want to know before ordering the product.

Weighed Item On Scale
Checking this box tells PixelPoint to interface with an attached weight scale when this product is ordered; PixelPoint looks to the weight on the scale and applies that as the quantity.

Two fields appear in the box when this checkbox is enabled. 'Tare Weight' enables you to enter the weight of the plate or container the product is stored in; this weight is deducted from the total weight presented on the scale when the product is ordered, so customers do not pay for it.

'Unit Description' is the unit of measurement that the product is weighed in. For example, sliced ham may be weighed in terms of grams or kilograms, or a measure in another system, such as ounces. You can use the browse button on the right to select from currently-used terms or to add a new one.

Reporting Product
The product that you want this product listed as on a specific report. There may be instances where you do not want this product to be reported as itself. For example, if this product's price is set to $0.00 because it is used as a modifier or an option to a forced question, you will not get appropriate sales data for your reports. You can use this field to tell the system to report this product as a different product instead.

> **Note:** Reporting Product is an obsolete function retained for backwards compatibility, and should no longer be used.

Size Up/Down Product
Size-Up and Size-Down are two functions that make it easier for the operator to adjust the size of a meal ordered. These functions were designed for the Quick Service industry but may also be applied to Table Service environments.

For example, in the case of pizza orders, if the customer changes the size of their pizza (say, from a medium to a large), the toppings and related inventory recipes are adjusted as well. The same applies in the case of combo orders. Say that someone "super-sizes" their combo. If you use the Size Up function, the corresponding size-up combo will contain the appropriate items (being a large fries and large soda) and the appropriate ingredients will be depleted from your inventory as well. Of course, prices will adjust accordingly too.

You can specify which product this product changes to when [Size Up] or [Size Down] is selected at the front-end by enabling the checkboxes here and clicking on the green bars. For detailed information about programming Size Up and Size Down, see the PixelPoint POS Installation Guide.

Active Date Range
You can set an active date range for the product. Using this, you can program an item to appear on the POS on a specified date and disappear after a different date. This is ideal for programming daily and weekly specials or promotional items.

Exempt From Gratuity?
When gratuity is automatically added to a bill and items that are exempt from gratuity have been ordered, the bill will exclude gratuity on these items. This feature is particularly useful for delivery charges, parking fees, coat checks, and other products where forced gratuity would not be desired.

Item Special
Changing the selection from 'Normal' here identifies the product as a Special or Dessert. The product then shows up in the corresponding column on the Billboard screen. To remove the item from either column, simply select the 'Normal' box.

Item Type
Certain laws allow tax-exemption on hot items while charging taxes on cold items. To exempt hot items from being charged tax, first set the item as a hot item in Product Setup. Go into Sales Type Setup and pick the category of food where hot items sold are to be tax exempt, such as in Quick-Service environments. A product that is a hot item and is ordered in the Quick-Service environment from this point on will not be subject to taxation.

Active Surcharge
A surcharge is an additional charge you want to apply to the check. It is a percentage calculation based on either the Net Total (total before taxes) or the Final Total (total after taxes) of the check. You use this checkbox to make the current product record a surcharge.

The image below demonstrates this. When you check the 'Active Surcharge' box, the surcharge definition window displays, enabling you to define its parameters. 'Minimum Charge' means that regardless of what the system calculates as the surcharge, the minimum amount it can apply is (in this case) $1.00. 'Maximum Charge' means that regardless of what the system calculates as the surcharge, the maximum amount it can apply is (in this case) $20.00.

The radio buttons below these fields enable you to indicate whether you want the surcharge calculated to be based on the Net total or Final total. This information, in addition to the values you set for 'Minimum Charge' and 'Maximum Charge', is carried across to the pricing section on the Product Setup Tab.

On that tab, Price Levels A through H now reflect the surcharge percent to be applied for that price level. If you applied this to a transaction, the surcharge would be 10%. You can set different percentage levels for each price level (A-H).

Price Level I reflects the minimum charge you applied earlier. So say you were working on Price Level A and the amount of the check came to $8.00. The 10% surcharge would be $0.80, but because the minimum surcharge (Price Level I) is set to $1.00, the surcharge applied would be $1.00 instead of $.80.

Price Level J represents the maximum charge you have applied. So say you were still on Price Level A and the amount of the check came to $220.00. The 10% surcharge would be $22.00, but because the maximum surcharge (Price Level J) is set to $20.00, the surcharge applied would be $20.00 instead of $22.00.

Active Surcharge works great in a delivery environment where you want to apply a delivery charge to the order. You can configure the Delivery sales type to use a feature called 'Auto Order Item' with the active surcharge, so this surcharge is applied to every delivery order automatically (See "Sales Type Setup").