Product Setup Tab

Products / Product Setup

The Product Setup tab enables you to program settings for all of your individual products.

Description
The product description that prints on the customer receipt. It is important that short forms be avoided here if possible, as customers want to know what everything on the receipt means, and short forms can be difficult to understand.

Printed Description
The description that prints on remote printers. Short forms can be used here. For example, you could shorten "Fried Chicken Dinner" down to FR CHKN DNR. The only people who see this description are kitchen staff, so this description should be suitable for them.

Printed Line 2
Provides a second line of printed description that will print on the receipt. Useful for dual language receipts.

POS Button
The label on the product's touch screen button. This description should be written with servers in mind, as they are the ones who will be using it to place orders for the product. You can fit three lines of text on the button.

Button Font

Enables you to specify a particular font for this individual button.

Text Color
Presents a color chart you can use to select the color of the text on the POS Button. You can choose from among 48 basic color tiles, or apply custom colors. To apply a custom color, select [Define Custom Colors], pick a custom color box to modify, select the desired color from the rainbow tablet and then select [Add To Custom Colors].

Back Color
Presents a color chart you can use to select the color of the POS Button itself. As with the text color above, you can choose from among 48 basic color tiles, or apply custom colors. See 'Text Color' above for instructions on how to apply a custom color.

Button Image
Enables you to apply an image to the POS Button. You can use this to show a photo of the product itself on the touch screen order menu. It is recommended that you use small images, around 100-150 pixels in size. Square images appear best, though the system will stretch non-square images to fit the button.

Use Grid Settings
If checked, the product button will use the alignment and font settings assigned to the product grid in Form Designer. If unchecked, the button will use the settings assigned to it on this screen.

Vertical Alignment
The vertical position of the text on the button. It can be set to Top, Center or Bottom.

Horizontal Alignment
The horizontal position of the text on the button. It can be set to Left, Center, or Right.

Price A-J
The product's price(s). The product's default price is Price A. If you enter the price of the item in the *Price A* box and press the *Tab* key, the system applies the same price to all of the other price fields. You can set different prices for any of the other fields, however; there are 10 price levels you can use to adjust pricing for a wide variety of circumstances. You can configure the system to apply these different price levels using any of the following criteria:

- **Report Category** - All items in a report category can be set to switch price levels based on the category's schedule in Report Category Setup. For example, say that Wednesday night from 8:00-9:00 is 'Happy Hour.' You can set all liquor report categories to shift to Price B at this time. You can also

apply this same function to an individual product by using the schedule in Product Setup.

- **Member Group** - Members are assigned to groups (See "Member Group Setup"). You can set a group to use a different price level than other groups. So, for example, you could set Seniors to use Price B and Students to use Price C.
- **Station** - You can set each station to use a different price level. For example, Station 1 could use Price A and Station 2 could use Price B.
- **Sales Type** - You can set each sales type to use a different price level. For example, Dine-In sales could use Price A and Delivery sales could use Price B.

Modify Price

This is a special price level that applies when an Ordering Product is used as an Option. For example, say a Salad is $4, but, if you order the Steak Dinner, you can add that Salad for $1. $1 would be set as the product's modify price. The modify price is applied through the use of a Forced Question; when Ordering Products are selected as choices in Forced Questions, their modify price is added to the transaction.

Report Cat

The report category the product belongs to. When you select this, the product adopts all of the programming that was applied to that report category (for example, modifier pages, taxes, print location and price schedule). You can use the [...] button to the right of this field to select from existing report categories; you can also use the [New Item] button on the window that displays to create a new report category, or the [Edit] button to modify one of the existing report categories.

Type of Product

The product's type has a big effect on how it acts in the system. See "Product Types" for details about each product type.

Forced Questions

You can apply up to five Forced Questions to a product (Forced questions apply modifiers to products. See "Forced Questions" for more information). Every product within each Forced Question can also have five Forced Questions as well. For example, say ordering a dinner presents a Forced Question of 'Soup or Salad' and that you choose the salad. That salad product may then have a Forced Question asking about the type of salad.

Continuing with this example, say you choose a type of salad called "Chef Salad". That product may have its own Forced Question asking about the choice of dressing. All of this stems from just the one Forced Question applied to the dinner product. You could still program four more Forced Questions for that dinner if you wanted to.

You can also search, add and edit Forced Questions from this screen. There is a search button [...], located next to each Forced Question selection line, that enables you to do all of this without leaving Product Setup.

Ask Questions at Once
Presents all of the Forced Questions programmed for the product on the screen at the same time (when the product is ordered at the front-end). For example, a burger combo may have all of the following questions—what burger type, what toppings, what side item(s) and what flavor of beverage. If this option is checked, the system will display all of these questions at once, rather than displaying them one at a time. If this option is not checked, the questions will be asked separately, one after the other.

Note: PixelPoint prevents "Ask Questions at Once" from applying to PocketPOS applications, since PDAs are too small to display many questions on the screen at the same time. Instead, PixelPoint prompts you for an answer to each question individually.

Course
Specifies the course this product is typically served. The course you select here affects where the product is printed on remote prints (if set to sort by course). See the "Sort Order Tab" in Network Printer Setup for further details.

Printing Priority
The product's printing priority number; this number determines where the product is in the list of items on remote prints that are sorted by printing priority. The higher the number is, the higher priority it has and the closer to the top of the list of items it will print. You can assign up to 999,999,999 priority numbers. See the "Sort Order Tab" in Network Printer Setup for further details.

Consolidate On Orders
Checking this box tells the system to consolidate this item on remote prints. You can consolidate both options and ordering products. For example, say you place an order for 6 steaks (1 rare, 2 medium, 3 well done) and that consolidation is set for both the steaks and the temperatures. The consolidated print will have a line for the steaks themselves, as well as (indented) lines for each of the meat temperatures, showing how many should be cooked rare, medium and well done.

```
        === CONSOLIDATED ==
   Ribeye Steak                 6
       Rare                     1
       Medium                   2
       Well Done                3
   ==============================
```

See "Print Consolidation" for more information about consolidation.

Option Printing
The selection in this box applies if the product type is 'Option';it determines how options print on receipts. Normally, an option will not print if it has no price. If it does have a price, the option will print on its own line with its price.

- **Normal** enforces the above, where only those options with prices print on the receipt.
- **Print Always** forces the option to print on the receipt regardless of whether it has a price or not.
- **Roll-up Price** adds the price of the option to the option's master item. It thus appears as if the option does not have a price, although the name of the option still prints on its own line. See the example below.

```
   Receipt 1                 Receipt 2

Sandwich  $2.00          Sandwich  $2.50
Cheese    $ .50          Cheese
```