

PixelPoint[®]

Printer Redirect

Publication Details

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Patents

The following patents apply to some areas of functionality within the PixelPoint software suite: Pat. 6,384,850; 6,871,325; 6,982,733; 8,146,077; 8,287,340

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Overview

The Printer Redirect feature allows users to reroute printers as needed based on a saved profile. This is useful in circumstances where some kitchen stations are closed and it is preferable to have orders that would normally print at separate stations consolidate and print at a single station. If a site uses a recurring printer redirect configuration, the ability to save and load profiles containing specific redirect configurations will save time and minimize errors.

Requirements

- PixelPoint POS v17.6.x

Redirecting a Printer

To redirect an individual or multiple printers:

1. In the POS, navigate to the Manager Menu>Printer Manager. A list of printers in your environment is displayed.
2. Select the printer you wish to redirect and select Redirect Printer from the bottom menu.
3. Select the printer you wish to receive all redirected jobs.
4. Click the Select button.
5. The Printer Manager screen is displayed showing the status of each printer, including all redirects. In the below example, the Cold Prep station printer will have its jobs redirected to the Kitchen printer.

Printer Name	Printer Description	Status
▶ Cold Prep	Cold Prep	Redirected to Kitchen
EPSON2	EPSON2	Is Spooling
Kitchen	Kitchen	Is Spooling +(Cold Prep)
Local1	Local1	Is Spooling

6. Select the Leave Printers button from the bottom right-hand corner of the screen to exit the Printer Manager.

Printer Redirect Profiles

Profiles can be created to save specific printer redirect configurations that can be easily loaded at a later time.

1. Follow the above steps to redirect all printers as required. Before leaving the Printer Manager, select the Save button from the Profile section on the right side of the screen.
2. Select Add New and click the OK button.
3. Using the on-screen keyboard, give the profile a name.

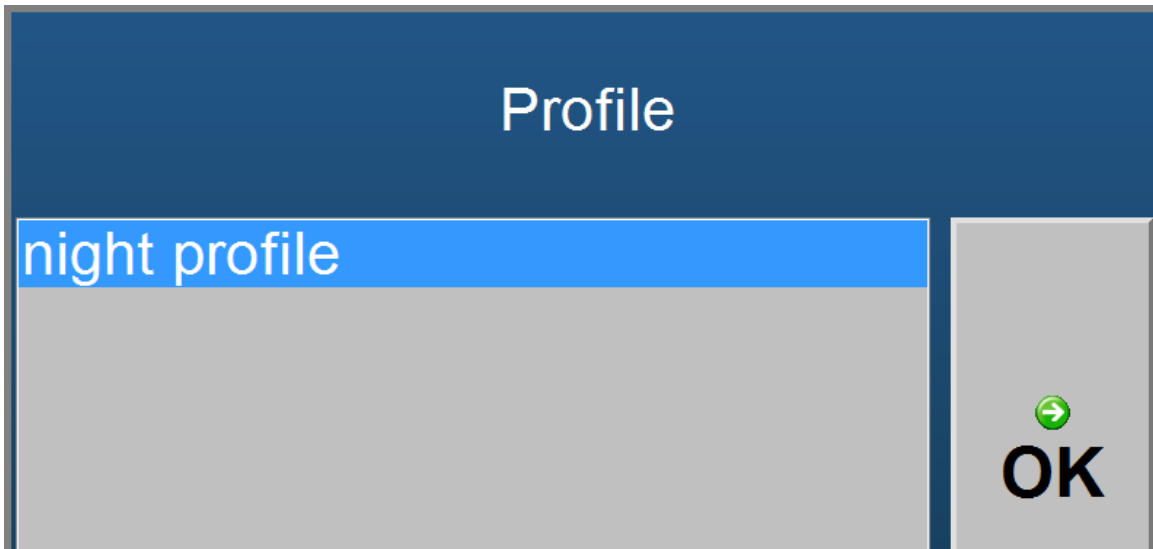
night profile

1	2	3	4	5	6	7	8
q	w	e	r	t	y	u	i

4. Click OK to save the profile.
5. Repeat these steps as many times as necessary to save all required redirect configurations to printer profiles.

To load a profile:

1. Navigate to the Printer Manager screen and select the Load button from the Profile section.
2. Choose the profile you wish to load.



3. Select OK.
4. The Printer Manager screen will display the redirect configuration specific to the loaded profile.

All redirects can be removed at any time by selecting the Reset All Redirects button from the bottom menu.

