

PixelPoint[®]

Email Receipts

Publication Details

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Patents

The following patents apply to some areas of functionality within the PixelPoint software suite: Pat. 6,384,850; 6,871,325; 6,982,733; 8,146,077; 8,287,340

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Overview

PixelPoint now offers the ability to have guests receipts emailed to them directly from the POS, including split checks. This is a manual function that requires the setup of a new function button on the Finish Form. Guest email addresses must be manually entered, though the POS will auto populate an email address for a member if assigned to the check.

Requirements

- PixelPoint POS v17.6.x

BackOffice Setup

To setup the email receipt function:

1. In BackOffice, navigate to Administrator>System Setup and select the Email Setup tab.

The screenshot shows the 'System Setup Options' dialog box with the 'Email Setup' tab selected. The 'Email Setup' tab is highlighted with a red box. The 'Enter password' button is also highlighted with a red box. The dialog box contains fields for 'Email server's address or network name', 'Port' (set to 25), 'User Name', 'Sender', and 'Display Name'. There are checkboxes for 'Enable sending email for Employee Schedule', 'Enable sending email for WebToGo', 'Enable sending email for Confirmation Agent', 'Enable SMTP for Report Viewer', and 'Enable SMTP for Alert Manager'. A 'Send test email' button is at the bottom.

2. Enter your email server information into the appropriate fields if setting up this function for the first time.
3. Click the Enter Password button and enter the password for the email address provided.

Note: If this function has been previously used to email reports or other information from the POS, all server information can remain as is. The password for the given account will need to be re-entered under all circumstances as the encryption key for this function has changed from previous versions.

4. Send a test email to ensure all information was correctly entered.
5. Save changes and exit System Setup.

If you would like Authorization Slips to be emailed along with the customer receipt, ensure the two boxes Print Customer Authorization Slip with Transaction Receipt, and also when receipt is reprinted are checked in the EMVUS Payment Method Setup.

The screenshot shows the 'EMVUS Auth' dialog box with the 'Payment Denominations' tab selected. The 'Is Active?' checkbox is checked. The 'Print Customer Authorization Slip with Transaction Receipt' checkbox is checked, and the '...and also when receipt is reprinted' checkbox is also checked and highlighted with a red box. The dialog box contains various settings for payment processing, including 'Accounting Code', 'Tip Accounting Code', 'Custom DLL', 'Cash Change Processing', and 'Printed Card Number Format'. A 'Close Form' button is at the bottom right.

Finish Form Setup

To add the required Email Receipt button to the Finish Form:

1. In BackOffice, navigate to Administrator>Form Designer and open the appropriate Finish Form.
2. Create a new TPixelFunctionButton.
3. In the Caption section of the button setup menu, enter Email Receipt.
4. Enter the FunctionType as ftSpecial
5. Enter the FunctionName as Email Receipt.
6. Style the button as desired and save all changes when finished.

FunctionName	Email Receipt
FunctionType	ftSpecial

Emailing Receipts

To email a receipt from the POS:

1. Proceed to the Finish Form when a guest or table is ready to pay for their check.
2. Select the Email Receipt button. A keyboard appears on screen.
3. Enter the guests email address on the keyboard. If a member was assigned to the check and an email address is present in their member profile, that address will be automatically populated when the keyboard appears.
4. Click OK when the desired email address has been entered.
5. Complete the payment.

The receipt for the transaction will be emailed to the address entered. The subject line of the email will display the company name and the transaction number. In cases where a signature was captured and stored by the POS, a copy of the signature will be attached to the email.

Sample emailed receipt:

```

!*NOT FOR RESALE*!

NOT FOR RESALE - MITCH
25 Centurian
Pixel Bar
23 John Street
YourCity, YourState
Table Q#1
Trans#: 2,016    Serv: Supervisor
07/12/2017 12:16:12 PM    #Cust:1
=====
QTY      Description      Cost
=====
1        Soup of the Day 8oz    $1.49
1        Soup of The Day 12oz   $1.79
1        Chili 8oz             $1.94
1        Speciality Sandwich $3.59
1        Ice Cream Sundae    $3.55
=====
                        Net Total:    $12.36
                        Tax1         $0.99
                        Tax2         $0.18
                        =====
TOTAL:           $13.89
Food: $12.36
=====

```

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Daily Specials ..**

<-Emailed Copy->

<-NO RECEIPT->

!*NOT FOR RESALE*!